



Information for carers

Everyone in Australia on Census night, **Tuesday 10 August**, must be included on a Census form. Where possible, people requiring the support of a carer should complete their Census in the same way as any member of the public. We encourage people who need help to seek it from someone they trust. This could include family, friends or paid supports.

Assisting someone to complete the Census

When assisting someone to complete the Census:

- confirm the person is specifically asking you to help them complete their Census form
- encourage them to enter the information themselves if possible
- confirm responses so they are accurately marked
- ensure they review the completed form to make sure it's correct
- ensure they have the opportunity to sign and submit their form if possible. This includes paper and online forms
- seal the paper Census form in the reply-paid envelope provided, or get them to do this and post it back to the Australian Bureau of Statistics (ABS)
- treat their personal information with respect and keep it confidential. Do not discuss their information with anyone.

If you're filling out a Census form on behalf of someone who is unable to answer the questions, provide as much information as you can. If you are unsure of exact information, please provide your best estimate. Legal guardians can answer on behalf of adults who are unable to.

The Census can be completed online, by paper, or with help from us.

- Most households will get instructions in the mail to complete online. This will have a unique Census number and temporary password. Go to www.census.abs.gov.au when instructions are received in early August 2021. A paper form can be ordered if preferred. You can do this online or by calling our automated paper form request service on **1800 130 250**. You will need the 16-digit Census number from your Census letter.
- Some households will receive a paper form. Once completed, return it to us using the reply-paid envelope provided. There are instructions on the form if you prefer to complete online.

Completing your own Census as a carer

If you are staying overnight at the home of someone you support on Tuesday 10 August – you can be included on the Census form for that household. You can also complete online or request your own personal Census form.

If you are a paid support person on shift overnight on Tuesday 10 August – you should complete your Census form at your usual residence when you return home on Wednesday 11 August.

Accessibility and support

We provide information about the Census in different ways, including easy-to-read accessible formats. These resources are available from www.census.abs.gov.au/help/accessibility

Blind or have low vision

- The Census online form is compatible with screen readers.
- If you prefer a paper form, you can request a Braille form type 1 and 2 or a large print form by calling a 24-hour automated paper form request service **1800 130 250**. You will need the 16-digit Census number from your Census letter. These forms will also be available through the Census Contact Centre.
- Audio MP3s of the questions and Census guide are available on the website.

Deaf or find it hard to hear or speak with people

- The National Relay Service will be available to contact the Census Contact Centre.
- Australian Sign Language (Auslan) video guides and closed caption videos in selected languages are available on the Census website.

An Easy Read Guide and fact sheets are also available to provide answers to common questions and help people participate in the 2021 Census. Find these at www.census.abs.gov.au/supporters/resources