

Contents

Vision, Who we are and what we do, the Role of Carers SA, Values, Key Organisational Strategies	2
President's Report	3
CEO's Report	4
Board of Directors	5
Carers: Carer Achievement Award 2019	6
Carers SA Young Carer Zoo Fun Day 2021	7
Financial Statements	8 - 9
Office Locations	10

Please be aware that this report may contain the names and/or images of deceased Aboriginal people.

Carers SA acknowledges that to some Aboriginal communities, it is distressing to mention names of people who have died.

Vision

'For Carers SA to be the first-choice organisation for Carers, community, government and media to engage on practical support, policy and education matters related to Carers'.

Who we are and what we do?

Carers SA is a member based community organisation established in 1990 by a 'grass roots' movement of unpaid Carers, to represent their interests and needs and to be 'the voice' of Carers in South Australia.

Carers are people who provide unpaid care and support to family members and friends who have a disability, mental illness, long term health condition, dementia, a terminal illness, an alcohol or other drug related problem or who are frail due to age – anyone at any time can become a carer.

We are governed by a committed and skilled Board of Directors, the majority of whom have experience as a Carer. Our dedicated and skilled staff share a passion for making a positive difference to the lives of Carers in South Australia. Carers SA acts as both a representative organisation and a service provider, offering a range of services to Carers in metropolitan, rural and remote locations.

The Role of Carers SA

Carers SA has a key role in leading change and empowering unpaid Carers to participate in a partnership with South Australian government and the health and community sectors for the provision of better services, to improve the conditions under which Carers operate and to increase the recognition of the contribution of Carers to the South Australian community.

Values

Our values represent how the organisation and its people will engage with Carers, each other and the broader community.

- Collaboration
- Empathy
- Inclusivity
- Integrity
- Professional Excellence

Key Organisational Strategies

Strategy 1: Engage – To continue to engage Carers to understand their needs allowing the organisation to refine services and systems which improve the experience of carers when engaging with Carers SA.

Strategy 2: Impact – Focussing on external impacts guaranteeing a strong focus on Carer voices being heard by decision makers across the country and enabling community to be more aware of the role Carers play in everyday life.

Strategy 3: Sustain – To secure the future of Carers SA by retaining current contracts and reducing the dependence on individual funding sources through diversification.

Strategy 4: Enhance – Improvement in the delivery of supports to Carers will come from investing in our people and systems and from understanding carers better than anyone.

President's Report

The whole community felt the effect of Covid-19, but fortunately many of our services returned to normal after initial lockdowns allowing face to face events to occur.

Whilst Carers SA services were impacted, I would like to thank the Board Directors, Executive, staff and volunteers in the manner they have endeavoured to work through the challenges Covid-19 presented and continue to serve Carers.

The Carers SA Board Directors have worked to ensure, that our Strategic Plan objectives have been met and to keep services to Carers a priority.

Throughout the year I have continued to advocate with Government on Carer issues and attended ministerial visits with both our Vice President, Phil Martin and CEO, David Militz.

We were fortunate to receive a holiday home in Aldinga Beach as a bequest by Joy Noble AM a long-time supporter of Carers SA, to be used by Carers to take a break. Joy Noble's relatives were happy that the improvement work we undertook on the property ensured it did not lose any of its original charm and history.

National Carers Week was again a highlight this year with a number of activities happening across the state. This was impacted by COVID-19 and restricted what we were able to coordinate. Discussions post this week included plans for a revitalised week to be held in October of 2021. Early suggestions included commissioning a sculpture which would be used to raise awareness of the role of Carers in the community.

We were unable to celebrate our 30th year of operation because of the spectre of COVID-19, and hope to do that later in 2021.

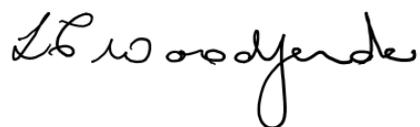
I have continued to meet with the National Presidents and Chairs of Carers Australia, so we can keep abreast of any Federal Government changes and supported their Special General Meeting with changes to update their Constitution.

My term as a Director will be up at the November AGM and I would like to personally thank everyone, who has assisted me in anyway during my 10 years as President. Whilst I will be leaving the Board in November, I will endeavour to continue to act as a volunteer when required.

Thank you to the Board Directors for your many voluntary hours, in assisting me to ensure Carers SA continues to be viable and a great representation for unpaid carers.

Thank you to our wonderful Executive, staff and volunteers who strive to keep Carers SA, the wonderful organisation it is today.

Thank you, everyone



Lyn Woodforde OAM
President



CEO's Report



This past year has seen Carers and the wider community face challenges many of us had not experienced before. COVID-19, and the response of communities, have challenged our way of living and this has meant that many Carers have been more cautious than ever because of their vulnerabilities and those of the people they care for.

In South Australia we have been fortunate to have experienced a reduced impact compared to our fellow Australians in other states and territories. Even so, this does not reduce the impact that Carers have experienced. One of the best quotes I heard from a Carer during this period was 'welcome to my world'. Many Carers feel isolated every day because of their caring role and many of us experienced this feeling during the past twelve months.

From an operational point of view it was an extremely challenging period for the organisation. Whilst Carers SA is in a fortunate position as it has certainty with funding until June 2024, delivering services as a Carer Gateway Service Provider during the pandemic was complicated. I must thank our people for navigating a really difficult period and for continuing to support Carers across the state. When face to face services weren't possible the organisation made 7,500 phone calls to check on the wellbeing of Carers.

During the year many of our people found themselves working in ways, and from places, they had not expected to. Our people never lost sight of the organisations purpose which is to support Carers and for that I am extremely grateful. The team adapted quickly and well and managed to support many Carers during the year.

Carers SA continued to advocate strongly for Carers and this occurred both through Carers Australia and the National Network of Carer Associations on a national stage and directly with state government at a ministerial and bureaucratic level. Awareness of and recognition of Carers continued to be key areas of focus when talking with key decision makers and the community. We have increased our resourcing for our engagement with community and there have been a number of campaigns focused on raising awareness which is excellent, and this will continue.

To all of our team, including our Directors, thank you! Your commitment and focus on continuing to support Carers no matter what the external environment throws at us is a privilege to witness.

A handwritten signature in black ink, appearing to be 'DM', written in a cursive style.

David Militz
Chief Executive Officer

Board of Directors



Lyn Woodforde
OAM
President

Cert. III in Business Administration; carer; Board Director since February 2011; Vice President (2012-2013); President from October 2013.



Phil Martin
Vice President

Phil Martin: Phil Martin B.A. Social Work, Graduate Diploma Public Sector Management, FAICD*, Board Director since February 2014, Vice President from November 2017.



Susan Antoun
Treasurer

Susan Antoun: Certified Practising Accountant, member of the Institute of Internal Auditors and Governance Risk and Compliance Institute and is a qualified stockbroker.

Appointed to the Carers SA Board in June 2017 to fill the vacancy of Treasurer.



Jenny Davies
Board Director

Jenny Davies: Master of Urban and Regional Planning 1980, Diploma in Technology in Social Work 1971; Emeritus Fellow in CAUTHE; MURP; former university lecturer with qualifications in social work, and urban and regional planning; Board Director from November 2014; Vice President February 2015-October 2017, Board Director from November 2017.

Carers SA's Nominee on the Carers Australia Board since November 2019.



Lynne Carter
Board Director

Lynne Carter: Diploma in Business Management; Certificate in Counselling; Carer; GAICD*, Board Director November 2014- September 2018 (resigned September 2018).

Appointed to the Carers SA Board in October 2019 to fill a vacancy.



Dani Cuff
Board Director

Masters of Business Administration (MBA), Certificate IV in Front Line Management, Bachelor of Laboratory Medicine.

Appointed to the Carers SA Board in April 2017 to fill a vacancy.



Ralph Tuxford
Board Director

Ralph has been a full time family carer for twenty-one years and had been a member of Carers SA since 2007.

Appointed to the Board November 2017.



Kerrie Akkermans
Board Director

Certificate of Professional Legal Studies, Diploma of Property, Diploma of Management, Bachelor of Communications and a Bachelor of Arts.

Appointed to the Board November 2017.



Adrian Hinton
Board Director

Bachelor of Economics, Fellow of the Institute of Chartered Accountants in Australia and New Zealand.

Appointed to the Carers SA Board in May 2019 to fill a vacancy.

*FAICD (Fellow), GAICD (Graduate) or MAICD (Member) of the Australian Institute of Company Directors

Carers SA Carer Achievement Award 2020



Carers SA was once again proud to sponsor the Carers Achievement Award for 2020 which is a category within in the Community Achievement Awards.

The Carer Achievement Award recognises a South Australian family carer who has not only provided substantial long term care but who has also worked to improve the recognition, services and supports for other carers.

Carers SA presents the award to celebrate this individual's achievement in championing the carer cause to improve the lives of family carers in South Australia.

Congratulations to finalists Priscilla Taylor of Clarence Gardens, Rhonda Samuel of Gumeracha, and Tamika Clark of Tumby Bay.

On Friday, 11 December 2020, (via teleconference) David Militz (CEO Carers SA), announced the winner, Rhonda Samuel of Gumeracha and awarded a cheque for \$2,000 from the major sponsor and a trophy.

Rhonda Samuel has cared for her sons since 1993, together with husband Barry. Rhonda and Barry have supported the boys to access public housing to live as independently as possible. Rhonda is an active member of the community and many committees including the Lived Experience Australia's State Advisory Forum since 2015.



David Militz (CEO) announced the winner of the 2020 Carer Achievement Award via video conference, Rhonda Samuel received the major sponsor's cheque of \$2,000 and a trophy.

Carers SA Young Carer Zoo Fun Day 2021

On 19 April 2021, the Young Carer Team at Carers SA held a “Young Carer and Family Fund Day at the Zoo”.

Young Carers aged 12-17 were invited as part of Carer SA’s new “Young Carer Collective” program. As part of Carers SA’s child wise accreditation process and carer engagement framework it is essential that we have the voice and participation of young Carers to help shape and inform us about our services. Carers SA plans to organise more Carer consultations across the state and regions in the near financial year.



The event included a Zookeeper Wild Show and lunch for everyone who attended. Families were also given the opportunity to explore and see all the wonderful offerings at the zoo.



Statement of Profit or Loss

Statement of Profit or Loss and Other Comprehensive Income for the year ended 30 June 2021

	2021 \$	2020 \$
Revenue	11,570,886	7,296,322
	<u>11,570,886</u>	<u>7,296,322</u>
Employee benefits expense	5,189,108	4,062,322
Program expenses	3,279,138	909,366
Supplies and services	1,347,854	1,309,512
Occupancy expenses	169,000	204,830
Business services	732,395	269,336
Depreciation	192,288	130,203
	<u>10,909,783</u>	<u>6,885,569</u>
Operating surplus before Fair Value movement and Income tax	<u>661,103</u>	<u>410,753</u>
Fair Value gain on Financial Assets (Investment Portfolio)	149,180	-
Income tax expense	-	-
Current year surplus	<u>810,283</u>	<u>410,753</u>
Other comprehensive income after tax	-	-
Total comprehensive income for the year	<u>810,283</u>	<u>410,753</u>
<i>The accompanying notes form part of these financial statements</i>		

Statement of Financial Position

Statement of Financial Position as at 30 June 2021

	2021 \$	2020 \$
ASSETS		
Current Assets		
Cash and cash equivalents	1,385,074	2,126,434
Trade and other receivables	1,870	4,583
Other assets	355,952	298,104
Financial assets	4,102,976	3,512,296
Total Current Assets	<u>5,845,872</u>	<u>5,941,417</u>
Non-Current Assets		
Investment Property	310,000	-
Property, plant and equipment	483,542	482,318
Financial assets	2,763,231	-
Total Non-Current Assets	<u>3,556,773</u>	<u>482,318</u>
TOTAL ASSETS	<u>9,402,645</u>	<u>6,423,735</u>
LIABILITIES		
Current Liabilities		
Trade and other payables	1,261,751	784,210
Grants received in advance	4,213,923	2,757,544
Provisions	456,333	294,157
Lease Liabilities	218,026	132,133
Total Current Liabilities	<u>6,150,033</u>	<u>3,968,044</u>
Non-Current Liabilities		
Provisions	261,962	214,312
Lease Liabilities	263,121	324,133
Total Non-Current Liabilities	<u>525,083</u>	<u>538,445</u>
TOTAL LIABILITIES	<u>6,675,116</u>	<u>4,506,489</u>
NET ASSETS	<u>2,727,529</u>	<u>1,917,246</u>
EQUITY		
Retained earnings	2,213,429	1,857,853
Investment revaluation reserve	144,707	-
Investment property reserve	310,000	-
Other reserves	59,393	59,393
TOTAL EQUITY	<u>2,727,529</u>	<u>1,917,246</u>

The accompanying notes form part of these financial statements

Office Location



**338-340 Tapleys Hill Rd.,
Seaton SA 5023**

**PO Box 422
Fulham Gardens SA 5024**

**Ph: (08) 8291 5600
Freecall: 1800 422 737**

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info@carerssa.com.au



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